

The Path

Kentucky Transportation Cabinet 2003 Year End Report

James C. Codell, III
Secretary



KENTUCKY
TRANSPORTATION
CABINET



U.S. Department of Transportation
**Federal Highway
Administration**





THE PATH

KENTUCKY TRANSPORTATION CABINET

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OUR VISION

WORKING TOGETHER TO CONTINUALLY IMPROVE THE
TRANSPORTATION INFRASTRUCTURE IN KENTUCKY

OUR MISSION

TO PROVIDE A SAFE, EFFICIENT, AND ENVIRONMENTALLY SOUND
TRANSPORTATION SYSTEM FOR THE MOVEMENT OF PEOPLE AND
GOODS, THEREBY ENHANCING THE QUALITY OF LIFE AND
ECONOMIC DEVELOPMENT IN KENTUCKY

OUR VALUES

- SATISFYING OUR CUSTOMERS
- LEADERSHIP
- INTEGRITY
- THE HIGHEST QUALITY IN ALL WE DO
- USING TAXPAYER'S MONEY WISELY
- MEASURING OUR RESULTS
- CONTINUOUS IMPROVEMENT AND LEARNING
- EMPLOYEE PARTICIPATION, DEVELOPMENT AND OPPORTUNITY
- LISTENING
- SYSTEMATIC PROBLEM SOLVING

SECRETARY CODELL

We are pleased to present the 2003 Year-end edition of *The Path*—the Kentucky Transportation Cabinet's annual performance report. *The Path* is a summary of performance measures and information established to gauge the Cabinet's delivery of products and services to its customers, and to evaluate our performance with the other States in the Southeastern area. The information in this year's edition is organized around *Our Joint Strategic Plan for 2003-2007*, which was developed in cooperation with the Kentucky Division of the Federal Highway Administration (FHWA). This Strategic Plan was designed to be flexible and ever changing. Objectives may change from year to year.



As with previous editions, *The Path* must remain under constant construction as a result of continuously changing customer concerns and requirements. Continuous customer connection enables us to make better decisions and select optimal priorities, making *The Path* a compass to guide us in the right direction.

We are in the process of initiating the next phase of organizational development. Our 2003's activities centered around developing and deploying the use of a "Scorecard" type reporting process for Division level performance measures. Utilizing our new *Joint Strategic Plan* - changing the way we conduct business with Federal Highway Administration, the Cabinet recently completed Division, Department, and Office level measures to gauge our performance. The Scorecard will enable us to measure important performance criteria on a monthly basis to reflect how the Cabinet is performing against the goals and expectations that have been established. The Cabinet will continually look for ways to change how we conduct business to decrease the amount of time and costs associated with the delivery of key processes and programs. The Scorecard will further provide a mechanism for increasing each Division's accountability for the processes under their control, and it will enable us to identify potential problem areas before the processes become out of control.

We also made adjustments to our Joint Strategic Plan. The initial Cabinet and Federal Highway Administration objectives have been altered to enable the various activities to respond to the needs and expectations of the public. We have also expanded our view of federal integration by adopting strategic objectives from the United States Environmental Protection Agency to ensure that we are responsive to both the human and natural environment.

The Cabinet will also continue to focus on the reauthorization of the federal highway and transit legislation, as the adoption of new legislation with increased funding levels, increased emphasis on safety, and advancement of environmental stewardship and streamlining are critical to the future of Kentucky. Our partnership with FHWA and other agencies will aid us in meeting these goals.

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